

SOUTHEAST METRO STORMWATER AUTHORITY (SEMSWA)

SEMSWA is pleased to announce CliftonLarsonAllen, LLP (CLA) as the new Annual Stormwater Fee Billing Services provider for SEMSWA. CLA will officially begin managing the billing and collection functions for SEMSWA beginning 2021. CLA looks forward to working with SEMSWA customers.

How do I make my annual fee payments to the SEMSWA?

Included with this Welcome Letter, Property Owners are receiving invoices for the stormwater fees. Moving forward, SEMSWA and CLA will attempt to send invoices in January of each year. If you have previously requested invoices by email and provided an email address, you will be sent a PDF invoice digitally. Once you receive your invoice(s) please contact us at billingservices@claconnect.com with your preference of delivery, or to provide any other billing contact changes.

Payment Option 1 – Personal Check: If you prefer to write checks, please remember to include the bottom portion of your invoice/statement when mailing your check in the return envelope included. All checks must be written out to “Southeast Metro Stormwater Authority” to be applied to your account. This will ensure that the payment will be mailed to and processed at the bank properly.

Payment Option 2 - Personal On-line Banking: Your bank can issue a check to SEMSWA. You must set up Southeast Metro Stormwater Authority as a payee. Each year, enter your payable amount and approve payment. Your bank will process the check and mail to us. Please note, you need to set this up early enough so that SEMSWA will receive payment before the due date. If you currently use this as an option, please update the remittance address to the address listed below as the current remittance address will cause delay in payment.

**Southeast Metro Stormwater Authority
PO Box 176203
Denver, CO 80217-6203**

Payment Option 3 – Online via Credit Card (Point and Pay): A link will be provided on your statement for owners interested in paying online by credit card. This link is also accessible via SEMSWA’s website www.semswa.org.

The online portal features:

- View and print past and current bills
- Sign up for e-bill notification
- View previous transactions
- Change your billing address
- Make one-time payments
- A 2.5% fee (minimum of \$2.00) is charged by the credit card processing company

Important Note: Only payment options noted above will be accepted. Previously arranged EFT withdrawals will no longer be available.

IMPORTANT CLA CONTACTS

We want to make sure owners can reach our team if there are any questions or concerns. Effective March 31, 2021, all billing questions or balance inquiries should be made by calling **303-265-7949** or emailing billingservices@claconnect.com.